

Internet Infrastructure Agenda

December 27th, 2019

Attendance:

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1. Current State of the system:

Explanation from Executel of the current state of our network to include the following points:

- A) Who has the passwords for all the computer systems
- B) Current assessment of Optimum outage
- C) Current assessment of email security and data protection
- D) What versions of software are on our computers and what update pack are they upgraded to?
- E) What Network routers do we have and what is the current state of their settings and firmware?
- F) What is the current list of office printers and how are they integrated into the network?
- G) What is the physical state of the wiring of the system and what are the wireless access points?
- H) What is the complete list of software that we run, including version numbers and what purpose does that software serve.
- I) What are the general setting and permissions of the office PCs and equipment.
- J) What is the status of our Optimum account, and do we have the proper credentials with them
- K) What file servers exist with the office
- L) Phone system infrastructure and PBX
- M) What is the list of network services that we internally provide, and what are the externally provided services and who are they outsourced by.

2. Network Hardening :

- ➔ Converting all systems to the latest version of MS Windows 10
- ➔ Using virtualization for Eclinical and other programs
- ➔ Schedule for hardware upgrades and systems retirement
- ➔ Introduction of patient accessible devices

- ➔ VPN access and restrictions
- ➔ Complete separation of business and personal communications
- ➔ Restriction of software installation access including browser plugins
- ➔ Anti-Viral software
- ➔ Firewall set up and settings and the creations of a real DMZ
- ➔ Separation of services on different physical trunks
- ➔ EFAX configuration

3 Systems Changes

- ➔ Current Website on Godaddy and Formsite.
- ➔ Email Service and Domain .
- ➔ LDAP and IMAP services for external email access.
- ➔ DNS Services – What is DNS and how is it needed.
- ➔ Apache Services.
- ➔ Wifi Expansion.
- ➔ Restriction and control of off-site access.
- ➔ Contingency Plan for network outage.
- ➔ Offsite data backup.
- ➔ Medical Systems integration.
- ➔ Automated Systems Upgrades and routing maintenance schedule.
- ➔ Ending and mitigating cloud dependency for core systems and hipaa sensitive data
- ➔ Implementing broad use of encryption in communications
- ➔ File sharing portal

4 Other points to be addressed

A)

B)

C)

Conclusions and Plan of Action

